



Cardiff and the Vale of Glamorgan  
Welfare Rights Service  
**Spring 2010 Newsletter**

## Putting money in Pensioners' pockets

### The Welfare Rights Service

We provide a friendly, professional welfare rights service to pensioners who live in Cardiff and the Vale of Glamorgan,

We provide advice on benefit entitlement and complete a variety of benefits forms such as Pension Credit, Attendance Allowance and Council Tax benefit.

We have an outreach surgery in Llantwit Major and provide informal talks and presentations to many older people's groups.

The majority of our work is completed on a face to face basis often in a client's own home.



### Volunteers help us to raise over £5\* million pounds for local Pensioners

Another successful year at Welfare Rights with over five million pounds raised and over two thousand clients seen it no surprise that these impressive totals would not have been achieved without the vital help of a dedicated team of volunteers. Our volunteers visit older people and help them to claim their benefit entitlement by helping them to complete the forms.

### £££ New for 2010 - The Moneywise Project £££

With older people feeling the effects of the recession the Welfare Rights Service is at the heart of tackling Pensioner poverty by securing funding from the Big Lottery to start a moneywise project.

The two year project will start in June 2010 and be based at the Welfare Rights Service in Fairwater. The advisor will be able to provide information to clients on a number of money saving tips and to support to them to maximise their income.



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## The Carers' Mental Health Project

Funding for the project was received from the Mental Health Carer's Grant in August 2008. The post holder promotes benefit entitlement to older people in a caring role and to those who have a mental health condition. Further funding for another year has been secured which provides evidence to show a continuing need for this service.

To promote the service, posters have been distributed to GP surgeries and libraries throughout Cardiff.

## The Information & Welfare Rights Service

For many older people services are difficult to access this situation is often made worse at a time of illness or crisis. This Service is at the frontline offering benefit advice and information to patients and carers in a hospital setting.

Within The University Hospital of Wales (UHW) and West Wing the service also provides information and support to Social Workers and a range of health professionals.

The service has helped over 1200 older people and developed links with a variety of organisations such as Carers UK

